

## **Changes in Business Operation beginning Thursday, March 19**

We here at The First National Bank of Blanchester are committed to continuing to provide our customers with the first-class service that you're used to, while also being committed to keeping our customers and employees safe during this unprecedented time.

In accordance with the latest guidance from the CDC and Gov. Mike DeWine regarding COVID-19, we are making the following changes to our business operations.

**These changes will take place beginning Thursday, March 19 and will continue through the end of the business day Saturday, April 4.**

**We will be limiting the number of customers inside our bank to a maximum of six (6) at one time. Customers will be allowed into the lobby by appointment only.**

**In addition, the bank will close for lunch from 1 p.m. to 1:45 p.m., Monday through Friday.**

The following transactions will be permitted inside the lobby by appointment:

- Mortgage or home equity loan closings
- Consumer and business loan closings
- Business transactions and change orders
- Wire transfers
- New account openings
- Sensitive account issues including fraud and debit card issues
- Safe deposit box access
- Other transactions which will be determined on a case-by-case basis

To schedule an appointment, call us here at the bank at 937-783-2451. Once you arrive, call us again to let us know that you are here. We will then let you know when you can enter the bank.

When possible, please continue to use our drive-thru banking or our mobile banking tools for all of your day-to-day banking needs.

Also, we want to advise our customers to be aware of people running Coronavirus scams. If you have any questions about the legitimacy of any suspicious banking mail, phone call or email, please reach out to us.

You can continue to get the latest information on the Coronavirus on the CDC's website at [cdc.gov](https://www.cdc.gov). We will continue to monitor updates and, if needed, will make changes to our business operations as necessary to continue to provide you with the customer service you need while keeping both you and our employees safe.

It is a challenging time, but we at The First National Bank of Blanchester are committed to working through these challenges.

Stay safe, and thank you for your continued loyalty and patronage.

- Your Friends at FNB